



Soft Play Warranty

EST. **AK** 1990 **ATHLETIC EQUIPMENT**

Please contact customer service if you have any questions
sales@akathletics.com



One Year Warranty

All products manufactured by AK Athletic Equipment has a one year warranty against defective materials when properly installed and used for the purpose of which the products are designed. The one year begins from the delivery date of the order. No product shall be returned without written permission from AK Athletic Equipment.

Warranty does not cover:

1. Cosmetic changes including, scuff marks, denting, or compression from handling or storage and any discoloration or marring, and normal wear and tear, of the product.
2. Vandalism, misuse, neglect, accident, extended improper storage.
3. Alterations of the product in any way.

Ak Athletic Equipment has the option to repair or replace a product during the one year warranty period. AK Athletic Equipment reserves the exclusive right to consider all warranty claims submitted by the customer and to make warranty claim decisions on a case-by-case basis.

Submitting a claim:

To enter a claim under the terms of the warranty, the customer's must send a written statement of claim, a copy of the original invoice and supporting photographs must be submitted to sales@akathletics.com